

Xurmo Privacy Policy

Posted: May 1, 2019 and Effective: May 1, 2019

Here we describe how we collect, use, and handle your personal information when you use our websites, software, and services (“**Services**”).

We collect and use the following information to provide, improve, and protect our Services:

Account information. We collect, and associate with your account, the information you provide to us when you do things such as using our website, Products and Services, fill in forms on our website, sign up for your account, download a demo version and / or subscribe to a paid plan (like your name, email address, phone number, payment info, and physical address).

Related information. We may also collect Related information including your profile information, the size of the file, the time it was uploaded, users and usage activity.

Contacts. You may choose to give us access to your contacts to make it easy for you to do things like share and collaborate, send messages, and invite others to use the Products and Services. If you do, we’ll store those contacts on our servers for you to use.

Usage information. We may collect information related to how you use the Products and Services, including actions you take in your account (like editing, viewing and moving files or folders). We use this information to improve our Products and Services, develop new services and features, and protect users.

Device information. We may also collect information from and about the devices you use to access the Products and Services. This includes things like IP addresses, the type of browser and device you use, the web page you visited before coming to our sites, and identifiers associated with your devices. Your devices (depending on their settings) may also transmit location information to the Products and Services.

Cookies and other technologies. We use technologies like cookies and pixel tags to provide, improve, protect, and promote our Products and Services. For example, cookies help us with things like remembering your username for your next visit, understanding how you are interacting with our Products and Services, and improving them based on that information. You can set your browser to not accept cookies, but this may limit your ability to use the Products and Services.

Marketing. We may give users the option to use some of our Products and Services free of charge. If you register for our free Products and Services, we may, from time to time, send you information about new features, upgrades, offers, new products and services etc periodically. Users who receive these marketing materials can opt out at any time. If you do not want to receive marketing materials from us, simply click the ‘unsubscribe’ link in any email.

We may at times contact people to explore their interest in our Products and Services. For recipients who do not want to receive marketing materials from us, simply click the ‘unsubscribe’ link in any email.

Bases for processing your data. We collect and use the personal data described above in order to provide you with the Products and Services in a reliable and secure manner. We also collect and use personal data for our legitimate business needs. To the extent we process your personal data for other purposes, we ask for your consent in advance or require that our partners obtain such consent.

With Whom

We may share information as discussed below, but we won’t sell it to advertisers or other third parties.

Others working for and with Xurmo. Xurmo uses certain trusted third parties (for example, providers of customer support and IT services) to help us provide, improve, protect, and promote our Products and Services. These third parties will access your information only to perform tasks on our behalf in compliance with this Privacy Policy, and we’ll remain responsible for their handling of your information per our instructions.

Other users. When you register your Xurmo account with an email address on a domain owned by your employer or organization, we may help collaborators and administrators find you and your team by making some of your basic information—like your name, team name, profile picture, and email address—visible to other users on the same domain. This helps you sync up with teams you can join and helps other users share files and folders with you.

Certain features let you make additional information available to others.

Other applications. You can also give third-party providers access to your information and account — for example, via [APIs](#). Just remember that their use of your information will be governed by their privacy policies and terms.

Team Admins. If you are a user in a larger team, your administrator may have the ability to access and control your team account. Please refer to your organization’s internal policies if you have questions about this. If you are not a team user but interact with a team user (by, for example, joining a shared folder or accessing stuff shared by that user), members of that organization may be able to view the name, email address, profile picture, and IP address that was associated with your account at the time of that interaction.

Law & Order and the Public Interest. We may disclose your information to third parties if we determine that such disclosure is reasonably necessary to: (a) comply with any applicable law, regulation, legal process, or appropriate government request; (b) protect any person from death or serious bodily injury; (c) prevent fraud or abuse of our users; (d) protect our rights, property, safety, or interest; or (e) perform a task carried out in the public interest.

Stewardship of your data is critical to us and a responsibility that we embrace. We believe that your data should receive the same legal protections regardless of whether it’s stored on our Products and Services or on your home computer’s hard drive. We’ll abide by the following appropriate legal principles when receiving, scrutinizing, and responding to government requests (including national security requests) for your data.

How

Security. We make all commercially reasonable efforts to keep your information secure. We also continue to work on features to keep your information safe.

Retention. When you sign up for an account with us, we’ll retain information you store on our Products and Services for as long as your account is in existence or as long as we need it to provide you the Services. If you delete your account, we will initiate deletion of this information after 30 days. But please note: (1) there might be some latency in deleting this information from our servers and back-up storage; and (2) we may retain this information if necessary to comply with our legal obligations, resolve disputes, or enforce our agreements.

Where

Around the world. To provide you with the Services, we may store, process, and transmit information in the United States and locations around the world—including those outside your country. Information may also be stored locally on the devices you use to access the Services.

Changes

If we are involved in a reorganization, merger, acquisition, or sale of our assets, your information may be transferred as part of that deal. We will notify you (for example, via a message to the email address associated with your account) of any such deal and outline your choices in that event.

We may revise this Privacy Policy from time to time and will post the most current version on our website.

Contact

Have questions or concerns about Xurmo, our Products and Services, and privacy? Contact us at contact@xurmo.com.